

COC PROCESS MAP FOR BRANDS/RETAILERS

(Making B2C sales only)

This is a brief summary of the sfa chain of custody process, with relevant links.

Only brands/retailers that are full SFA members can make claims.

Find more detail for brands & retailers in these guidelines:

[Chain of custody - China](#) (in Chinese)

[Chain of custody - China](#)

[Chain of custody - Mongolia](#)

REGISTER WITH SFA COC

[Registration Form](#)

[Registration Guidelines](#)

[FAQs on registration](#)

PURCHASE CERTIFIED FIBRE

[Cashmere-Connect](#) lists all members and other participants of the CoC.

SUBMIT CLAIMS AND ARTWORK

Claims Framework Guidelines for fibre from [Mongolia](#) & [China](#).

The [logo guidance](#) for Mongolia and the [logo guidance](#) for China

Submit the [claims & approval form](#) to claims@sustainablefibre.org

RECEIVE CLAIMS APPROVAL

For manufacturers to attach hangtags

SIGN AND RETURN TRANSACTION RECEIPT

On receipt of goods, follow instructions given by [the SFA](#) or the C.B. as appropriate.

RECEIVE TRANSACTION CERTIFICATE

Once receipts have been verified and quantities reconciled.